## City of Georgetown Waterworks Application for Water/Sewer Service

No one under age 18 is allowed to receive service in their name

Name(s)		
Service Address	<del>-</del>	
Employer or Source of Inco	ome	
Employer Phone Number_		
Photo I.D. Number*	State	Copy Required
Date of Birth		
Do you Own 🗖 Le	egal Proof Required: e.g. Closing docu	ments, Deed, Tax bill
Buying Contract for Deed Le	egal Proof Required including Seller	's name, address
and phone number:		
Do you Rent □ Co	py of Lease Agreement Required	
Landlord Name and	Phone number	
Address to send your bill, if differ	ent:	
ure	Date	
ure	Date	
signing this application you agree to forwarding address will be required w	assume responsibility for payment of the service is terminated.	
For	r Office Staff Use Only	
	Account #	-
t Amount Paid	Cash/Check #	
t Number Office Director/Forms/Water Application	Date	InitialsRevised 9/14/2016
	Service Address  Phone Number Home  Employer or Source of Inco  Employer Phone Number  Photo I.D. Number*  Date of Birth  Do you Own Le  Buying Contract for Deed Le  and phone number:  Do you Rent Co  Landlord Name and  Address to send your bill, if differ  ure  signing this application you agree to forwarding address will be required we  Found to Amount Paid  t Amount Paid  t Number	Service Address  Phone Number Home Cell  Employer or Source of Income  Employer Phone Number  Photo I.D. Number* State  Date of Birth  Do you Own Legal Proof Required: e.g. Closing docu  Buying Contract for Deed Legal Proof Required including Seller and phone number:  Do you Rent Copy of Lease Agreement Required  Landlord Name and Phone number  Address to send your bill, if different:  ure Date  ure Date  signing this application you agree to assume responsibility for payment of forwarding address will be required when service is terminated.  For Office Staff Use Only  Account #  t Amount Paid Cash/Check #  t Number Date

## **Important Customer Information**

To turn on Water service a \$150.00 deposit is required for any rentals. (Cash, check, or money order)

Water meters are read on or near the 9<sup>th</sup> of each month. Most meters are read electronically. The City of Georgetown does not estimate meter reads.

Water/Sewer Bills are mailed on or near the 15<sup>th</sup> of each month and are printed on yellow postcards. Return the smaller portion of the bill with your payment to ensure proper credit to your account

Due Date is the date the bill is due; on or near the 5th of each month. The exact due date is printed on the bill.

**Due Now** is the actual cost of your water/sewer service and is due on or near the 5<sup>th</sup> of each month. The exact due date is printed on the bill.

Past Due Date is the day after the bill is due. The date the late fee is added.

Past Due Amount is the amount of the bill plus a 10% late fee.

Non-payment Fee \$40.00 is applied to all outstanding bills at the close of business the day before Shut Off Day.

**Shut Off** (for all unpaid bills that month) is normally on or near the 13th of the month. If water is shut off for non-payment, the entire bill must be paid in full before water service will be turned back on. The exact date is printed on the bill.,

<u>Your account is not automatically terminated</u> If your service is turned off for non-payment or if you move away from the service location, a bill is still generated monthly until you notify this office requesting water service termination.

Back of the Bill contains information about City Hall, emergency phone numbers and current events, happenings in the City.

\$25.00 Fee charged on ALL Returned Checks.

If you have any questions, please call Georgetown City Hall at (217) 662-2525 between 8:30 a.m. and 4:30 p.m. **After-hours emergency**: please call (217) 512-4373 or (217) 304-3766.

Thank you for the opportunity to provide you with quality water!

We hope you enjoy living in the City of Georgetown!!